

TOWING & RECOVERY

ASSOCIATION OF WASHINGTON

203 Mission Avenue, Suite 107 ~ Cashmere, WA 98815
Phone (509) 782-7170 ~ Fax (509) 782-1203

ONE - DAY DRIVER CLINIC
WEDNESDAY, MAY 21, 2008
8:00 AM - 5:00 PM
Ken's Auto Rescue
1827 S Washington Street, Kennewick
Phone: 509-582-9414

One Day Driver Clinic **\$25 (includes lunch)**

Agenda

1. Introduction of Course Instructors
 - a. Brian Borland
 - b. Ken Nikko
 - c. Ray Caveness
 - d. Mike Bressi
 - e. Bill Sullivan
2. Customer Service:
 - a. Appearance
 - b. Attitude
 - c. Customer Relations
3. Basic Truck Equipment (WAC 204-91)
4. Pre-Trip Inspections
5. Walk Around Inspections
6. Scene Management
7. Safety Chains
8. Hook Up Issues:
 - a. Wheel Lift Hook Ups
 - b. Sling Hook Ups
 - c. Dollies
 - d. Flatbed Hook Ups
 - e. Using Snatch Blocks
 - f. Recovery Work

Instructors: Brian Borland, Nelson Truck Equipment, Kent; Ken Nikko, TRAW Technical Consultant, Seattle; Ray Caveness, Randy's Towing, Wenatchee; Mike Bressi, Nisqually Towing, Olympia; Bill Sullivan, Liberty Towing, Tacoma; Rich Steele, Dick's Towing & Road Service, Seatac.

Reserve Space for: _____

Company: _____

Address: _____ **City:** _____ **State:** _____ **Zip:** _____

Phone: _____ **Fax:** _____ **Email:** _____

Payment Method – Payment must be received prior to clinic.

Check Visa MasterCard AMEX

Card Number: _____ **V Code:** _____ **Signature on card:** _____

Expiration Date: ___/___ **Printed name on card:** _____ **Billing zip code:** _____

STUDENTS SHOULD BRING:

Company Uniform, Gloves, Clothes for Outdoor Work, Truck they operate from (if possible), and a Positive Attitude.

Questions? Please call the TRAW Office at 509-782-7170. **FAX to 509-782-1203**