

# TOWING & RECOVERY

## ASSOCIATION OF WASHINGTON

203 Mission Avenue, Suite 107 ~ Cashmere, WA 98815  
Phone (509) 782-7170 ~ Fax (509) 782-1203

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**ONE - DAY DRIVER CLINIC**  
**TUESDAY, JULY 15, 2008**  
**8:00 AM - 5:00 PM**  
**Columbia Towing**  
**5907 M.L. King Way South, Seattle**  
**Phone: 206-722-2535**

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**One Day Driver Clinic**      **\$25 (includes lunch)**

### Agenda

1. Introduction of Course Instructors
  - a. Brian Borland
  - b. Ken Nikko
  - c. Ray Caveness
  - d. Mike Bressi
  - e. Bill Sullivan
2. Customer Service:
  - a. Appearance
  - b. Attitude
  - c. Customer Relations
3. Basic Truck Equipment (WAC 204-91)
4. Pre-Trip Inspections
5. Walk Around Inspections
6. Scene Management
7. Safety Chains
8. Hook Up Issues:
  - a. Wheel Lift Hook Ups
  - b. Sling Hook Ups
  - c. Dollies
  - d. Flatbed Hook Ups
  - e. Using Snatch Blocks
  - f. Recovery Work

**Instructors:** Brian Borland, Nelson Truck Equipment, Kent; Ken Nikko, TRAW Technical Consultant, Seattle; Ray Caveness, Randy's Towing, Wenatchee; Mike Bressi, Nisqually Towing, Olympia; Bill Sullivan, Liberty Towing, Tacoma; Rich Steele, Dick's Towing & Road Service, Seatac.

**Reserve Space for:** \_\_\_\_\_

**Company:** \_\_\_\_\_

**Address:** \_\_\_\_\_ **City:** \_\_\_\_\_ **State:** \_\_\_\_\_ **Zip:** \_\_\_\_\_

**Phone:** \_\_\_\_\_ **Fax:** \_\_\_\_\_ **Email:** \_\_\_\_\_

**Payment Method – Payment must be received prior to clinic.**

Check       Visa       MasterCard       AMEX

**Card Number:** \_\_\_\_\_ **V Code:** \_\_\_\_\_ **Signature on card:** \_\_\_\_\_

**Expiration Date:** \_\_\_/\_\_\_ **Printed name on card:** \_\_\_\_\_ **Billing zip code:** \_\_\_\_\_

**STUDENTS SHOULD BRING** (Students urged to bring the truck they operate as well):  
Company Uniform, Gloves, Clothes for outdoor work, Positive Attitude

Questions? Please call the TRAW Office at 509-782-7170. **FAX to 509-782-1203**